

## SERVICE HOTLINE

**Number:** 063/2024  
**Date:** 30 April 2024

**Name and Surname:** Sixolisile Mahlasela  
**Designation:** Client Service Manager

### JSE FIREWALL UPGRADE 2024

Further to the [Service Hotline 062/2024](#) the JSE would like to inform market participants that the firewall upgrade scheduled for Wednesday, 1 May 2024 is an internal change and has no impact on the Trading System.

The change will occur between 07:00 to 17:00.

Should you have any queries about this hotline, please contact the Client Service Centre on +27 11 520 7777/ +27 83 611 9315 or e-mail [CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### MARKETS / SERVICES:

- Equity Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Bond Market
- Bond ETP Market
- JSE Broker Deal Accounting (BDA)
- Real Time Clearing (RTC)
- Colocation
- International Access Point (IAP)
- EOD Information Subscribers
- Live Information Subscribers

#### ENVIRONMENT(S):

Production

#### ADDITIONAL INFORMATION:

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